



## INSULATED GLASS UNITS LIMITED WARRANTY

AGNORA Ltd. warrants insulating glazing units that for a period of 5 or 10 years from the date of manufacture, as defined below, against defective materials or workmanship which result in fogging or moisture formation on the internal glass surfaces due to failure of the insulating glass seal. If the units include coated glass and / or laminated glass, these are included in the warranty.

### Warranty periods, from date of manufacture:

- Normal units up to 6.5 m<sup>2</sup> (70 feet<sup>2</sup>) **are warranted for 10 years**
- Oversize units larger than 6.5 m<sup>2</sup> (70 feet<sup>2</sup>) **are warranted for 5 years**

In the event that a dual seal insulating unit is deemed by AGNORA to be defective, AGNORA will replace the unit without charge, at the FOB point of the original order, or, at AGNORA's option, will refund the purchase price of the glass. In no event will AGNORA's liability exceed the purchase price of the glass. If AGNORA elects to replace the defective glass, AGNORA will not be liable for any other expenses, including, but not limited to, removal of the defective unit, installation of replacement unit, any labor, materials, and/or any other damages, including incidental, indirect, special or consequential damages. The warranty of the replacement glass will be limited to the remainder of the warranty period of the original glass.

AGNORA expressly assumes no responsibility for and this warranty does not cover the following: glass breakage, product failure due to improper usage; product failure due to improper handling, loading, unloading or storage; incompatibility with other glazing or installation materials, including, but not limited to, coatings, sealants, gaskets, setting blocks, lubricants, insulation or any other materials; faulty installation or building construction; damage caused by water not attributable to the AGNORA product; failure to adhere to AGNORA's instructions regarding installation and/or maintenance of the unit, including written proof of routine maintenance (consult Glass Association of North America Glazing Manual); improper design; errors in provided specifications; scratches or abrasions to the product; abnormal weather conditions; or damage caused by cleaners, solvents, acids, alkalis or any other chemicals used on or around the products. AGNORA reserves the right to inspect, in the field, any unit that is alleged to be defective.

The purchaser's exclusive remedy is limited to the legal remedies described in this warranty. AGNORA will not be liable for any incidental or consequential damages of any kind. AGNORA's warranty will be void in the event that full payment is not received for goods and services within the agreed upon terms of sale. AGNORA MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, SUITABILITY FOR A PARTICULAR PURPOSE.

Order Name:

Order Number:

Customer Name:

Manufacture Date:

### For AGNORA Ltd:

Signed: \_\_\_\_\_

Title:

Name:

Date Signed: